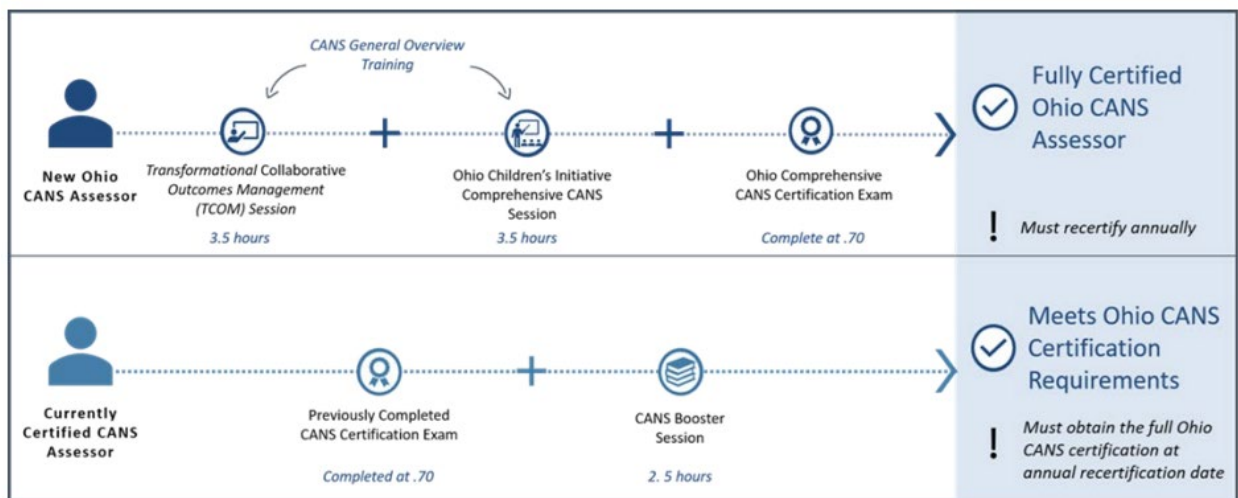


## OhioRISE Child and Adolescent Needs and Strengths (CANS) Training, Certification, and Frequently Asked Questions (FAQ)

The CANS is a support tool in the clinical decision-making process to determine eligibility into OhioRISE and level of care and service planning. The Ohio CANS assessment tool has been developed for broad application across multiple systems, including youth involved in child protection, developmental disability, department of youth services, and mental health and addiction. This ensures youth only need to go through one assessment across multiple providers. The tool gathers all dimensions of the youth and family story to determine needs and strengths and integrates multiple storytellers capturing the voice of the youth and family to produce a full consensus-based assessment. The CANS is updated routinely over the course of treatment to continue ongoing care planning.

### To obtain certification to be an Ohio Children’s Initiative CANS Assessor:

- **New Ohio CANS Assessors** (individuals not currently certified in a version of the CANS) will need to complete the Transformational Collaborative Outcomes Management (TCOM) Session (3.5 hours), Ohio Children’s Initiative Comprehensive CANS Session (3.5 hours) and pass the Ohio Comprehensive CANS Certification Exam. Training sessions must be taken sequentially in the same month (Transformational Collaborative Outcomes Management (TCOM) Session followed by Ohio Children’s Initiative Comprehensive CANS Session). Please make sure to schedule these live training sessions accordingly to be eligible for certification.
  - **Individuals currently certified in a version of the CANS** need to complete a CANS Booster Session (2.5 hours).
- ★ **IMPORTANT:** Booster sessions for CANS assessors that hold a non-Ohio Children’s Initiative CANS certificate will be offered through December 17, 2021. Following this date, *all* individuals seeking certification in the Ohio Children’s Initiative CANS will need to complete the full Ohio Children’s Initiative CANS training pathway (see “New Ohio CANS Assessor” track below)

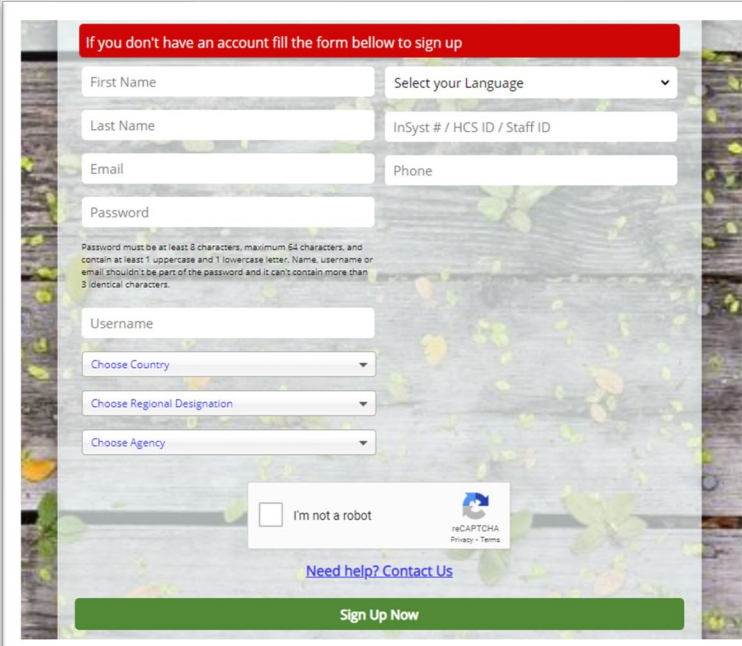


## CANS Registration and Enrollment Guidance

To enroll in any of the CANS training sessions and the certification exam you will need to register as a new user on the <https://www.tcomtraining.com> website.

### **New User Registration**

1. Enter <https://www.tcomtraining.com> into your browser.

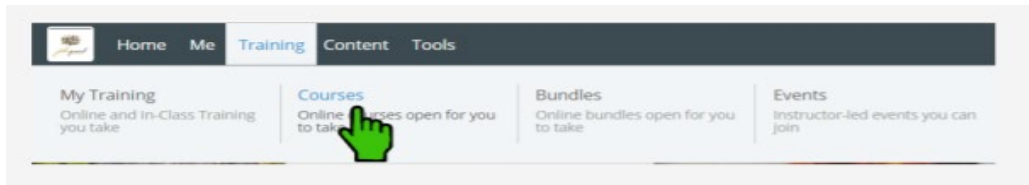



The screenshot shows a registration form with a red header that reads "If you don't have an account fill the form bellow to sign up". The form includes the following fields: First Name, Last Name, Email, Password, Username, and a dropdown menu for "Select your Language". There are also dropdown menus for "Choose Country", "Choose Regional Designation", and "Choose Agency". A text box for "InSyst # / HCS ID / Staff ID" and a text box for "Phone" are also present. A password requirement note states: "Password must be at least 8 characters, maximum 64 characters, and contain at least 1 uppercase and 1 lowercase letter. Name, username or email shouldn't be part of the password and it can't contain more than 3 identical characters." At the bottom, there is a checkbox for "I'm not a robot" with a reCAPTCHA logo and a "Sign Up Now" button. A link for "Need help? Contact Us" is also visible.

3. Input the following \*required\* information:
  - a. First Name
  - b. Last Name
  - c. Email
  - d. Password
  - e. Country
  - f. Region
  - g. Agency (Type your agency name in and it will pre-populate as you type)
4. Complete the "I'm not a robot" verification and click "Sign Up Now."

### **Enrolling & Registering for Live Training Sessions**

1. After logging in, navigate to the "Courses" page by selecting "Training" then "Courses" on the top toolbar.






**OH CANS Comprehensive Booster (NOVEMBER)**

4 steps

This course is designed for individuals who are currently certified on the CANS and need to understand the new Ohio Comprehensive CANS version. Please do not request enrollment if you are not currently certified in the CANS.

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**Ohio TCOM & Comprehensive CANS (NOVEMBER)**

6 steps


This session is for folks who are not currently certified in the CANS. Only request enrollment for this course if you are not currently certified in the CANS.


This is an Ohio Children's Initiative Training that contains two live sessions. **You MUST attend both live trainings in the same month in order to get credit for this training.** If you cannot attend live sessions, please do wait for the next set of trainings offered next month.

[Show More](#)

**REMINDER:**

- If you are currently certified in a version of the CANS **select the “Ohio CANS Comprehensive Booster” course.**
- If you are a New Ohio CANS Assessors (individuals not currently certified in a version of the CANS) **select the “Ohio TCOM and Comprehensive CANS” course.** This course includes both required live training sessions: Transformational Collaborative Outcomes Management (TCOM) Session (3.5 hours) and Ohio Children’s Initiative Comprehensive CANS Session (3.5 hours).



 Course

**OH CANS Comprehensive Booster (NOVEMBER)**

4 Steps 8 Supplemental material


[Enroll Now](#)

[Download QR Code](#)

**DESCRIPTION**

This course is designed for individuals who are currently certified on the CANS and need to understand the new Ohio Comprehensive CANS version. Please do not request enrollment if you are not currently certified in the CANS.


**About the Academy**



**Praed**  
Foundatio

★ **IMPORTANT:** Once your enrollment has been approved you will receive an email from The Praed Foundation Collaborative Training Website ([no-reply@schoox.com](mailto:no-reply@schoox.com)), typically within 1 business day.

Your course enrollment has been approved

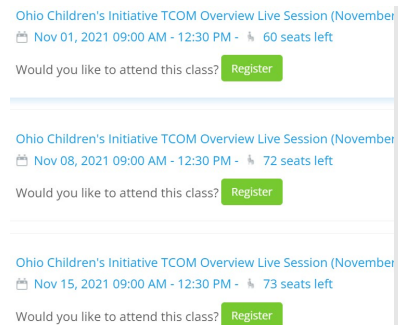
 Praed Foundation Collaborative Training Website (TCOM) <no-reply@schoox.com>  
To ● Deems, Shawna



Hi Shawna,  
Your request to enroll in the course **OH CANS Comprehensive Booster (NOVEMBER)** has been approved.  
**\*\*IMPORTANT NOTE:** Please access the course now by clicking the 'access now' button below and follow the instructions in step 1 of the course including registering for the zoom session in step 3 of the course. You must register for a zoom session as soon as possible.  
Please ensure you meet all of our [technical requirements](#) prior to accessing the site. NOTE: We are not compatible with Internet Explorer (IE), so please switch to a different internet browser if you use IE.  
[Access now](#)

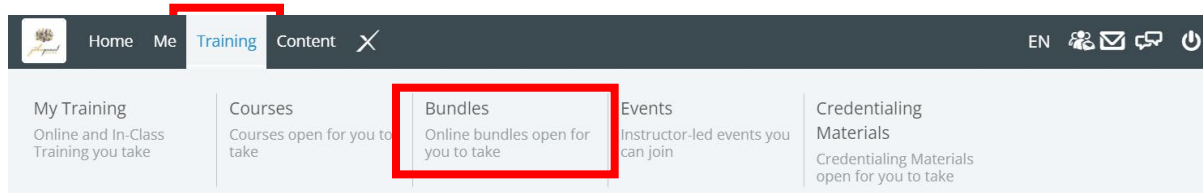
4. After receiving this email, return to the website and navigate to the enrolled course (following the same steps as above) to register for the live training session(s) associated with the course (i.e., Transformational Collaborative Outcomes Management (TCOM) Session, Ohio Children's Initiative Comprehensive CANS Session, or Ohio CANS Comprehensive Booster session).

5. Click on the required live training session to see the dates of available sessions. Select the green "Register" button to register for your preferred date.



### Completing the CANS Certification Exam

1. After logging in, navigate to the "Bundles" page by selecting "Training" then "Bundles" on the top toolbar.



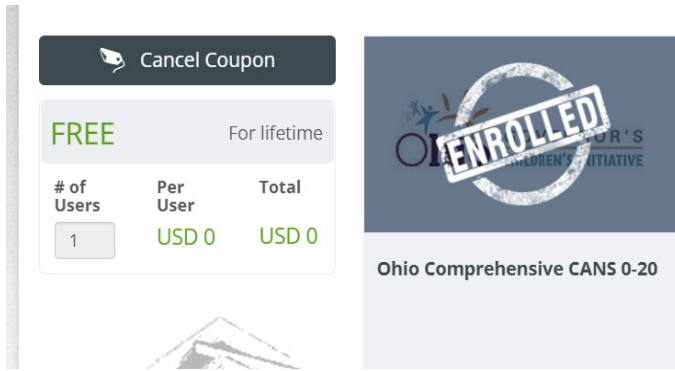
2. Select the Ohio, Children's Initiative Bundle.



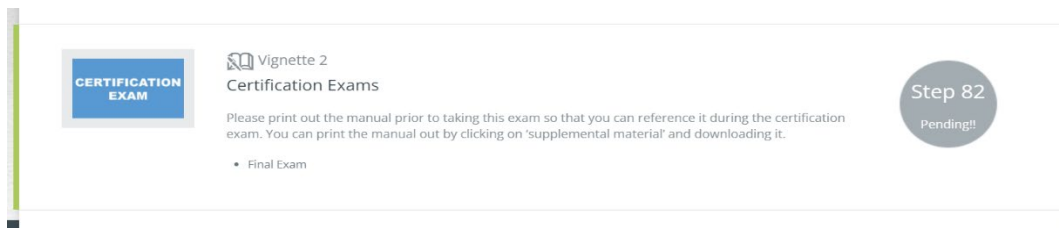
#### Ohio, Children's Initiative

by Lauren Mergen | [1 courses](#) |  Category: Ohio / Children's Initiative

This bundle is for Users who need to Certify in the TCOM Tools for Ohio Children's Initiative.



3. Click the green “Buy Now” to access the certification exam in this bundle.  
★ **IMPORTANT:** There is no fee associated with this certification. Then select the “Ohio Comprehensive CANS 0-20” link.
4. Scroll to the bottom of the page and select “Certification Exams”. Since you’ve taken the live training sessions already, you do not need to complete the other modules in this bundle.



## Frequently Asked Questions (FAQs)

Please refer to the following section for frequently asked questions we have received.

### 1. Who do I contact if I need assistance with registration, enrollment or certification?

Which Support Desk Do I Contact?	
Support@TCOMtraining.com	LiveTraining@TCOMtraining.com
Technical issues/general questions, for example: <ul style="list-style-type: none"><li>• Forgot password</li><li>• Cannot move from one page to another</li><li>• Technical glitches</li><li>• Questions about site navigation</li></ul>	Question directly related to a live training event, for example: <ul style="list-style-type: none"><li>• Don't know the zoom link for the event</li><li>• Want to switch Live Event Session dates</li></ul>

### 2. What are the technical requirements for the TCOM website?

Approved Browsers include: Google Chrome, Mozilla Firefox, Safari, Microsoft Edge. \*\*Do not use Internet Explorer. Please ensure you meet the browser compatibility PRIOR to accessing [www.TCOMtraining.com](http://www.TCOMtraining.com).

### 3. Which trainings do I need to take?

If you are new Ohio CANS Assessor you will need to take the Transformational Collaborative Outcomes Management (TCOM) Session and Ohio Children's Initiative Comprehensive CANS Session, as well as pass the Ohio Comprehensive CANS Certification Exam. If you are currently certified in a version of the CANS, you only need to take the CANS Booster Session.

### 4. When I try to register for the website, I don't see my agency.

If you do not see your agency auto-populate in the drop-down field options, begin typing the name of your agency and it should appear. For county Public Children Service Agencies and Title IV-E courts, use "Public Children Services Agency (PCSA)" or "Title IV-E Court." If your agency name is still not available, please contact [support@TCOMTraining.com](mailto:support@TCOMTraining.com) and request that your agency is added to the drop-down options. \*\*Note: please leave the InSyst #/HCS ID/Staff ID field blank

If you don't have an account fill the form below to sign up

CANS: English

Trainee: InSyst # / HCS ID / Staff ID

CANSisGreat@gmail.com: 555-555-5555

\*\*\*\*\*

Password must be at least 8 characters, maximum 62 characters, and contain at least 1 uppercase and 1 lowercase letter. Name, username or email shouldn't be part of the password and it can't contain more than 3 identical characters.

CANSisGreat

United States of America

Ohio

Choose Agency

PCSA

Choose Agency

Public Children Services Agency (PCSA) - Ohio

NCAPTCHA  
Privacy - Terms

Need help? Contact Us

Sign Up Now

**5. I enrolled in the “Ohio TCOM & Comprehensive CANS” or “OH CANS Comprehensive Booster” course and the site says it’s “Pending Approval”. What should I expect next?**

Once your enrollment has been approved you will receive an email from The Praed Foundation Collaborative Training Website ([no-reply@schoox.com](mailto:no-reply@schoox.com)), typically within 1 business day.

**6. I’m a new CANS Assessor for Ohio. Can I take the two required training sessions in different months to fit my schedule?**

The Transformational Collaborative Outcomes Management (TCOM) Session and Ohio Children’s Initiative Comprehensive CANS Session must be taken sequentially and in the same month. Please contact the TCOM Live Training Help Desk ([LiveTraining@tcomtraining.com](mailto:LiveTraining@tcomtraining.com)) for assistance finding training sessions that will work for you.

**7. Is there a cost associated with training or certification?**

Costs are currently being covered by the state of Ohio.